

IBRAHIM OSMAN ELGAIDY



Education

- **2013 Suez Canal University**
- Preliminary Ph.D. in business administration
- **2011 Port Said University**
- **Master in Quality Management "developing the performance of banking services by using (six sigma) methodology a comparative study in the Egyptian banking sector".**
- **2004-2005 Suez Canal University**
- Preliminary master degree in business administration
- Grade: Very Good
- **1997-2001 Suez Canal University Bachelor of commerce**
- Business administration dep.
- Grade: Good

Certification

- **Adobe certified expert (ace)**
- **Macromedia flash designer**
- **Autodesk official certification**
- **Toefl certification**

Computer Knowledge

- Graphic Designer
- Multimedia Designer
- Adobe (Photoshop cs2 – Illustrator cs2 – Indesign cs2 – Acrobat 7.0 – Premiere pro)
- Macromedia (Director mx 2004 & lingo language – Dreamweaver 8 – flash 8)
- Autodesk (3ds max essentials – 3ds max design visualization – character studio 4 – max script – combustion 4 – AutoCAD 2006)

Years of Experience

- **3 years in sales dep. At international textile company (from 6/2001 to 9/2003)**
- **Free lancer for graphic design programs (from 01/2007 Continuous – part time).**
- **Internal auditor in quality assurance dep. At general organization for import and export control (from 10/2007 Continuous)**
- **Financial manager at canal taekowndo branch (from 05/2009 to 7/2010 – part time).**

- Operation manager in automation unit. At general organization for import and export control (from 10/2015 to 4/2019)
- Operation manager of GOEIC office in logistic center in port said (from 5/2019)
- Consultant and internal auditor in quality control department At general organization for import and export control (from 10/2014 Continuous)
- Lecturer for managerial programs such as (Negotiation - Communication – Quality – Internal Audit - Six Sigma - Regulations governing the import and export - Payment methods and bank transfers - Transportation and container handling) (from 09/2015 Continuous) at general organization for import and export control training center .

Experience & It Studies

- Graphic and multimedia at YAT Education Centers, as a scholarship from MCIT-Egypt (2005-2006)
- Ms. Office
- Ms. project 2003
- Course in interpersonal skills at yat education center
- course in(Data handling & prepare reports) at Arab academy for science and technology
- course in (development sales& marketing skills) at information center and decision making support
- course in (spss) statistical package for social science
- course in (introduction for ISO 9001 quality system)
- course in (internal audit for quality assurance)
- course in quality tools by "minitab"
- course in (ISO 9001 internal audit) from Symbios – Consulting cairo
- course in (successful negotiation) from Dale Carnegie training cairo
- course in (presentation skills) from Echelon cairo

Languages

Language	Understand	Write	Speak
▪ Arabic	Excellent	Excellent	Excellent
▪ English	good	good	good

Personal Data:

Date of Birth : 23/10/1980
 Marital Status : marriage
 Nationality : Egyptian
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