

# ***CURRICULUM VITAE***

## **PERSONAL INFORMATION**

**Name:** Ayman Abdul Hadi Mahmoud Alarabiat.  
**Sex:** Male  
**Date of birth:** 22/7/1977  
**Nationality:** Jordanian  
**Marital Status:** Married with three children.  
**Address:** As Salt, Jordan  
**Mobile phone:** +962 778 53 24 22  
**Email:** [ayman.arabiat@bau.edu.jo](mailto:ayman.arabiat@bau.edu.jo). [a.alarabiyat@yahoo.com](mailto:a.alarabiyat@yahoo.com).



## **ABOUT**

I am currently an assistant professor at the department of management information systems, Al-Balqa Applied University/Jordan. I hold a Ph.D. degree in information systems and technology, department of information systems, University of Minho, Portugal in 2018 .

My researches interest lies in e-Government and I have published several papers in the most reputed e-Government/e-Governance conferences along with other publications. I have served as a member of the programme committee for the International Conference on Theory and Practice of Electronic Governance (ICEGOV) for five years in a row (2017- 2021).

I believe myself as I am a hard worker and a self-made person. Growing up I was always taught to fight for what I believe in and not giving up until I reach my goal, whatever it may be. I do not claim that I can do anything, but what I can promise you that I never-give-up easily, and always offer my best.

## **EDUCATION**

### ***September 2014 - July 2018***

PhD Degree in Information System and Technology, Department of Information Systems, University of Minho. Portugal.

### ***October 2010 – July 2012***

Master degree in Business Administration / Electronic Business, with an excellent average (88.46%). Mu'tah University, Jordan.

### ***September 1996 – August 2000***

Bachelor degree in Economic with average degree (70.8%). Al Yarmouk University, Jordan.

### ***July 1995***

General Jordanian secondary education certificate with very good degree (88.2%) in scientific stream. Al salt secondary school, Jordan.

## **WORK EXPERIENCE**

### ***July 2018 – Present***

#### **Assistance Professor**

Department of Management Information Systems  
Amman College for Financial & Managerial Science  
Al-Balqa` Applied University, Jordan.  
General Job description: Teaching and research.

### ***April 2021 – August 2021***

#### **Consultancy – Research Consultant**

##### **United Nations Development Program (UNDP)**

The objective of this consultancy is to develop short thematic background papers to analyze experiences of local and regional governments in fragile settings of digital government.

### ***December 2020 – May 2021***

#### **Senior Consultant**

Department of Economic and Social Affairs, United Nations (UNDESA)

The objective of this consultancy is to support the research, design, development, and testing of a toolkit, based on the analytical findings in the recent UN E-Government Surveys.

*October 2019 – February 2020*

### **Consultant, E-Governance expert**

**Department of Economic and Social Affairs, United Nations (UNDESA)**

The objective of this consultancy is to provide strategic analysis on local government and smart city trends, challenges, and opportunities globally in the context of sustainable development goals.

*September 2017 – January 2018*

### **Ph.D. student (research Assistant)**

Department of Information Systems, University of Minho and United Nations University Operating Unit on Policy-Driven Electronic Governance (UNU-EGOV) both located in Guimarães, Portugal.

*September 2005 – August 2014*

### **Administrative employee.**

Deans' counsel section. Al-Balqa' Applied University

## **PUBLICATIONS**

- Hujran, O., **Alarabiat, A.** Al-Adwan, A and Al-Debei, M. October 2021 (2021). **Digitally Transforming Electronic Governments into Smart Governments: SMARTGOV, an Extended Maturity Mode.** Information Development. DOI: 10.1177/02666669211054188.
- Hujran, Omar; Alsuwaidi, Mohammed; **Alarabiat, Ayman**; and Al-Debei, Mutaz, "Embracing Smart Government during the COVID-19 Pandemic: Evidence from the United Arab Emirates" (2021). PACIS 2021 Proceedings. 205. <https://aisel.aisnet.org/pacis2021/20>
- **Alarabiat, A.,** Soares, D., & Estevez, E. (2021). **Determinants of citizens' intention to engage in government-led electronic participation initiatives through Facebook.** Government Information Quarterly, 38(1), 101537. <https://doi.org/10.1016/j.giq.2020.101537>
- **Alarabiat, A.** and Wahbeh. N. (2021). **Unearthing citizens' acceptance factors for e-participation initiatives through Facebook.** *The Electronic Journal of Information Systems in Developing Countries* (EJISDC). <https://doi.org/10.1002/isd2.12194>
- **Alarabiat, A.,** and Ramos, I., 2019. **The Delphi Method in Information Systems Research (2004-2017).** *The Electronic Journal of Business Research Methods*, 17(2), pp. 86-99, available online at [www.ejbrm.com](http://www.ejbrm.com).
- **A. Alarabiat,** D. Soares, L. Ferreira, and F. Sá-Soares. 2018. "Analyzing E-Governance Assessment Initiatives: An Exploratory Study". in Proceedings of the 19th International Conference of the Digital Government Society Delft, Netherlands, May 30-June 1, 2018.
- **Alarabiat, A.,** Sá Soares, D., and Estevez. E. (2017). **Predicting Citizens Acceptance of Government-led e-Participation Initiatives through Social Media: A Theoretical Model,** in Proceedings of the Hawaii International Conference on System Sciences. January 4-7, 2017. Hawaii, USA, pp. 2855–2864.
- **Alarabiat, A.,** Sá Soares, D., and Estevez. E. (2016). **Electronic Participation with a Special Reference to Social Media - A Literature Review,** in Proceedings of the Dual IFIP EGOV-ePart Conference 2016. 5-8 September 2016. Guimarães, Portugal, pp. 41–52.
- **Alarabiat, A.,** and Sá Soares, D. (2016). **Electronic Participation through Social Media,** in Proceedings of the 9th International Conference on Theory and Practice of Electronic Governance (ICEGOV 2016), Montevideo, Uruguay, 1-3 March 2016, pp. 191-194.
- **Alarabiat, A.,** and Al-Mohammad, S. (2015). **The Potential for Facebook Application in Undergraduate Learning: A Study of Jordanian Students.** *Interdisciplinary Journal of Information, Knowledge, and Management (IJIKM)* 10.

## **CHAPTERS/REPORTS**

- Local E-Government Development in Cities and Human Settlements (CH.4). **Digital Government in the Decade of Action for Sustainable Development (E-Government Survey 2020).** United Nation. Co-Author <https://publicadministration.un.org/egovkb/en-us/Reports/UN-E-Government-Survey-2020>

## **LANGUAGES**

**Mother Language:** Arabic

**Other language:** English (Good)