

MOHAMED SALAH ELSAID ABOU ARAB

Technical Support

" E-invoice - Cps - E-tax "



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PROFILE

I always need to improve my skills and I want to enhance my knowledge, work hard and learn to acquire to raise my technical and personal skills to match my career requirements.
I am currently working in e-finance.

EDUCATION

2012-09 - 2015-05

Faculty of Computing and Information.

Management information systems.

2020-10 - present

Arab Academy for Science Technology & Maritime Transport (AASTMT).

Master Degree in Business Administration (MBA).

EXPERIENCE

2015-10 - 2016-12

Egyptian armed forces

soldier fighter

Branch of Systems and Information of the Second Field Army "Division of Organization and Administration" Recruiting fighter within the Egyptian army at the North Sinai Operations Center.

I was working on the maintenance and processing of military ambushes equipment necessary for the electronic. system of the army of computers and networks to receive and send military information on the private network of the army. As well as on the preparation of reports on the organizational processes of troops.

2016-01 - present

e-finance Company

Senior: Department Product Deployment and Technical Support.

- **E-invoice:** activate, explain and provide technical support to taxpayers and programmers to integrate with the electronic invoice system at the Egyptian Tax Authority.
- **Cps:** Activating corporate payments services by phone and visits.
- **E-tax:** Help and explain the tax system to taxpayers and employees.
- **GOV-POS:** Assisting government sector employees in the electronic collection process on POS machines and solving technical problems related to collection operations.

SKILLS

- ✓ Lead teams and distribute work assignments .
- ✓ Negotiation skills and preparing strategic plans.
- ✓ Good communication - written and oral skills.

PERSONALITY

- ✓ Organized.
- ✓ Quality.
- ✓ Planning.
- ✓ Leadership.
- ✓ Scrubbing.

LANGUAGES

English



SOFTWARE SKILLS

Open Office



CERTIFICATION

- **Certificate of Merit from the Egyptian Ministry of Defense.**
- **data analysis** The initiative of one million Arab programmers.
- **Business analysis " IIBA".**
- **Projects management.**
- **Quality Management.**
- **Quality Assurance.**

HOBBIES



Training



Education



Driving cars



negotiate



Bicycle race



Quality